



## DOG/CAT GROOMING RELEASE FORM, effective June 11, 2018

Please read this agreement carefully, this agreement includes a release of liability and waiver of legal rights and deprives you of the right to sue Wags to Whiskers Pet Grooming and related parties. Do not sign this agreement unless you have read it in its entirety. You are entitled to seek legal counsel if you are unsure of the release form effect, grooming policies, procedures and dogs/cats release, waiver of liability, assumption of risk and indemnification agreement.

Owners Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Main Phone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Emergency contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Veterinary used: \_\_\_\_\_ Vaccination recorded dates: \_\_\_\_\_

Medical problems:

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Past Grooming problems:

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- If owner's cat/dog is hurt or becomes ill I hereby grant permission to Wags to Whiskers to obtain immediate medical care from a veterinarian of choice should the vet listed above is not available. Cat/dog owner agrees to pay all cost for medical treatment provided, unless illness or injury is a direct result of negligence of the Wags to Whiskers employees.
- At Wags to Whiskers all a cat/dog's are treated by our employees with the utmost care and caution. Our employees will not be held responsible for clipper burn and /or minor nicks resulting from grooming of matted, pelted, neglected coats or for irritation caused by removing coat from cat/dog possessing mild to severe skin allergies.
- Also realize that senior cat/dog have greater risk of injury during the groom and I will not hold Wags to Whiskers responsible, nor will I hold them responsible for the stressful effects grooming may have on my cat/dog.
- Wags to Whiskers must be notified within 24 hours of any claims by owner regarding compensation for medical attention given as a result of alleged negligence of our staff. In the event of dispute over owner's claim; Wags to Whiskers will personally consult the attending veterinarian prior to settling any claim.
- Wags to Whiskers will not be responsible for any allergic reactions resulting from the manufacturer recommended usage of any products. We take great care in selecting the best natural products however may have few situations with unexpected reactions. In saying this, your cat/dog may have a reaction. Notify us within 24 hours and we will re-bathe your cat/dog with a hypo allergenic shampoo and/or required treatment.
- Wags to Whiskers is not responsible for pre-existing medical conditions or the aggravation of those conditions; such as but not limited to, heart disease, arthritis, obesity, infections, or any other medical problem that may be affected by the grooming process.
- Wags to Whiskers reserves the right to charge additional fees for services we consider over and above the norm covered by our standard rates. We also reserve the right to refuse service to customers who pose a threat to our employees and other pets in our care, whether it is an aggression problem health problem or parasite problem.

- Should the owner's cat/dog expose the unit or salon with parasites the groom will stop, the pet(s) will be isolated and the owner called for immediate pick up for veterinary treatment. There will be an additional \$50.00 charge to cover the expense for fumigation of the premises. It is necessary to fumigate to prevent contamination to other pets in our care.
- When a cat/dog is matted/pelted and requires a shave down, some pre-existing conditions may be found which we will notify you of and chart in our files. In order to remove the matts/pelts the groomer must get under the matt/pelt with the clippers and may cause some skin irritations, burns, knicks, cuts. A CONSENT FORM must be signed before we will shave down your pet(s). There will be an extra charge for this service as the groomer required extra tools, blades, lubricant for clipper and time to move slowly and carefully to remove the matts/pelts with the least amount of irritation possible.
- I, the undersigned, owner or person representing the owner, do hereby release Wags to Whiskers from any and all responsibility resulting in stripping my cat/dog and support the conditions stated in this agreement.
- Right to Refuse Service: Wags to Whiskers has the right to refuse service for any reason it deems. In the event of a cat/dog that cannot be groomed safely without danger to the groomer/employees or others. Wags to Whiskers will use muzzles, e-collars, harnesses, straps etc. on dogs, but only a specific air muzzle designed for felines on cats. Grooming services may be stopped mid groom if necessary for the safety of the pet or groomer. Grooming fees may still be applied.
- Duty to disclose: I have disclosed and will continue to disclose on an ongoing basis any and all medical, behaviour or other conditions or personality changes that may affect, limit or prevent my cat/dog's ability to be groomed at Wags to Whiskers.
- Wags to Whiskers follows the rulings in the Personal Information and Protection and Electronics Documents Act of the Canadian Federal Government: (acts/P-8.6) and ensures that all personal information, is only documented and saved within the software program used in this business. This information is not shared on employee's phones, or documents that they can print or save. We will not share this information with any other business or individuals.
- I authorize Wags to Whiskers to use photos of my cat/dog for which I have legal ownership for any promotional materials regarding Wags to Whiskers programs, facilities, or services. All photos taken on the premises will not be sold to other parties/websites/Facebook or other social networking media. Promotional material bearing these photos may be distributed for free to the public and posted on the Wags to Whiskers website, Facebook page, Social media. Wags to Whiskers reserves the right to use any photo or likeness for a time period beginning when this form is signed and ending upon written request of participant, or legal pet's owner.
- I hereby agree to expressly and forever generally waive, discharge claims, indemnify, release liability, save, hold harmless and defend Wags to Whiskers, their invitees, sponsors, advertisers, owners, employees, volunteers, agents, representatives, leasers and all others having interest in Wags to Whiskers from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney's fees, expenses or demands of every character whatsoever on the account of, arising out of, resulting from or relating in any way to (1) any act or omission of the releases, including negligence, and (2) me or my pets participation at Wags to Whiskers, or otherwise. I agree that this release shall be binding on me and my successors, heirs, legal representatives and assigns. I also expressly and forever release Wags to Whiskers from any duty to protect me or my cat/dog's from injury of any kind, and agree that even if Wags to Whiskers chooses to implement safety precautions; such actions shall not alter the fact that I have released Wags to Whiskers from any duty to protect me or my cat/dog.
- I have read and fully understand the terms of this form and that I have given up substantial rights by signing it and have signed freely and voluntarily without any inducement, assurance or guarantee and intend it to be a complete and unconditional release of liability to the greatest extent permitted by the law and agree that if any portion of this agreement is held to be invalid or unenforceable, the remainder of this agreement shall remain in full force and effect. I agree that it is intended that all terms of this agreement control despite any particular statute or law that would otherwise protect me or my pet.

Signature of Owner or  
Representative \_\_\_\_\_

Date \_\_\_\_\_

